

# Vircarda App

## What is Vircarda?

Vircarda is a comprehensive, highly secure virtual card app that stores and manages virtual cards on mobile devices in a digital wallet.

## How does Vircarda work?

When a virtual card is issued, a SMS message is sent to the individual advising them to download the Vircarda app along with their unique virtual card.

Vircarda is available for Android and iOS and is easy to download from the relevant app store, taking just seconds. The first time the app is launched, the individual is asked to enter their unique registration and PIN from their SMS message before being asked to register an email address and password to create their Vircada account. Completing this process will import their virtual card into the Vircarda wallet. The individual is then able to access and use their virtual card.

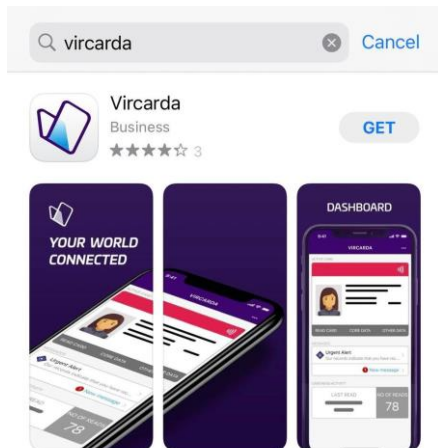
Vircarda can store multiple virtual cards in the virtual wallet. Once registered, cards can be:

- Transferred to another device owned by the individual.
- Presented to be read by Checarda, an app for card checking and verification, providing the individual with an instant notification of the reading.

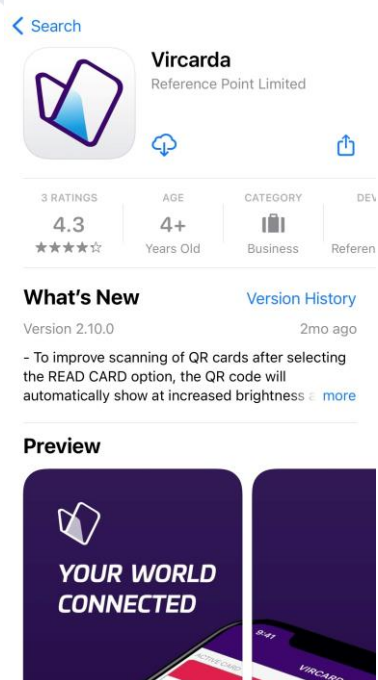
If you have an existing virtual card on the Vircarda app, you will not receive a new SMS message each time a new card is issued. Instead, you will need to access your new registrations via the “Load a Card” function – see step 15.

Installing the app on iOS & Android:

1. Open the App/ Play Store and search for “Vircarda”



2. Select “Download/ Install”

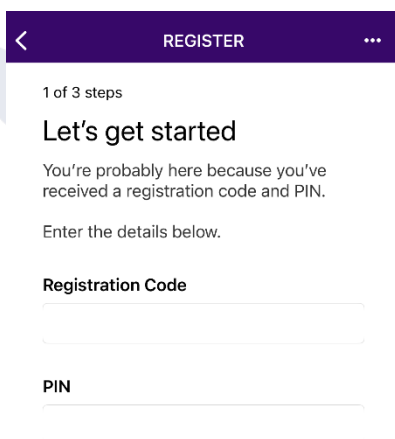


3. Once installed, open the app.
4. You will be prompted to sign in with the details received via SMS.

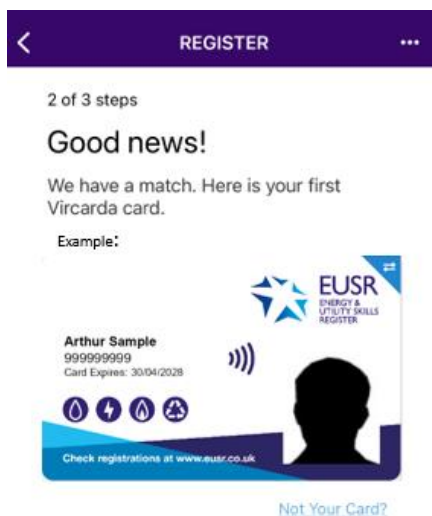
5. Click the link in the SMS message.

Dear [redacted]. Your EUSR Virtual Card is ready for download at <https://vircarda.app/scr?r=EUSR-16255746&p=362545>  
If you are not the recipient above, please contact EUSR Support ([eusr@euskills.co.uk](mailto:eusr@euskills.co.uk)) so we can correct our records. Please do not delete this SMS until you have contacted us.

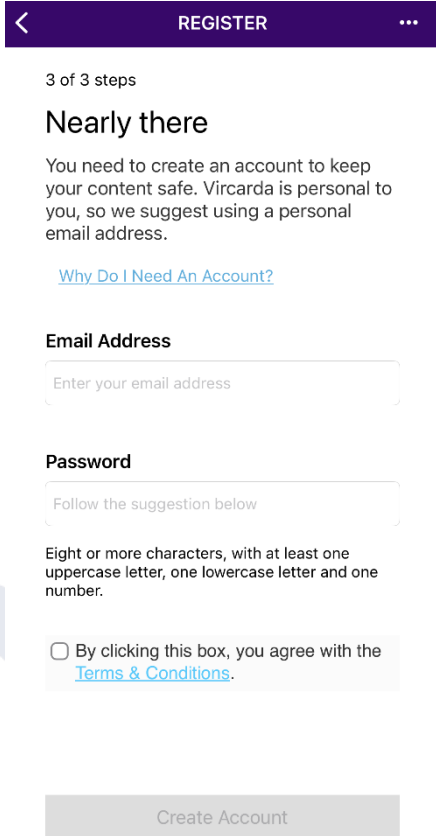
6. Once your virtual card has synced with the app, click continue. The Registration Code and PIN will autofill.



7. Click continue to view your virtual card, and click continue again.



8. You will need to confirm your email address, create a password and tick the terms and conditions box to continue.



3 of 3 steps

### Nearly there

You need to create an account to keep your content safe. Vircard is personal to you, so we suggest using a personal email address.

[Why Do I Need An Account?](#)

**Email Address**

Enter your email address

**Password**

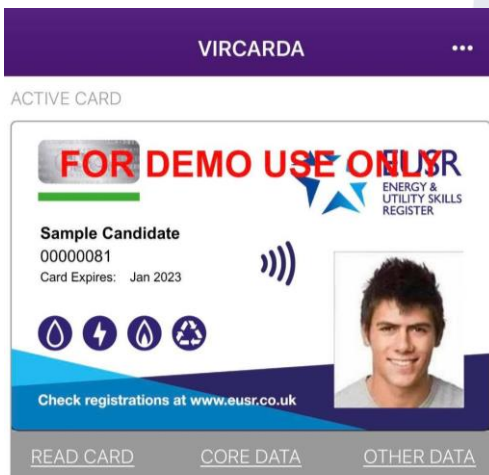
Follow the suggestion below

Eight or more characters, with at least one uppercase letter, one lowercase letter and one number.

By clicking this box, you agree with the [Terms & Conditions.](#)

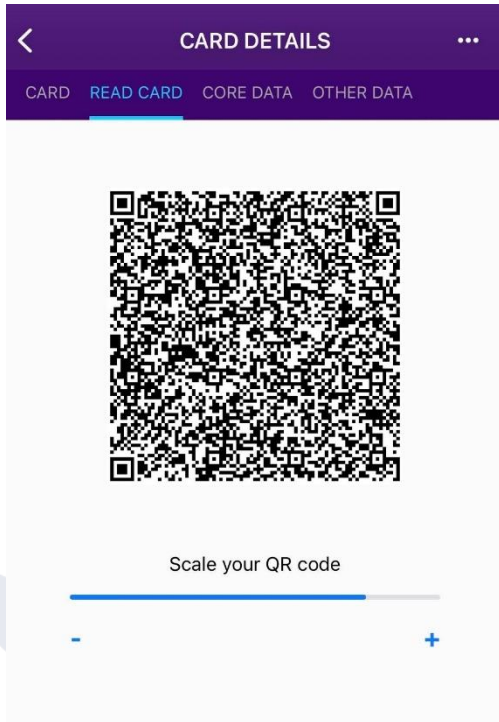
Create Account

9. This will now display your virtual card.

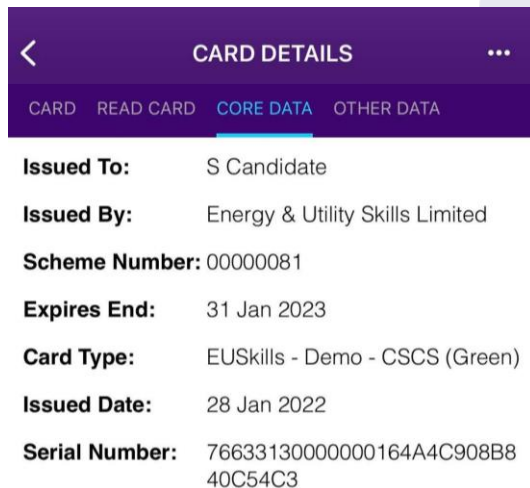


10. Read Card – this will bring up the QR Code.

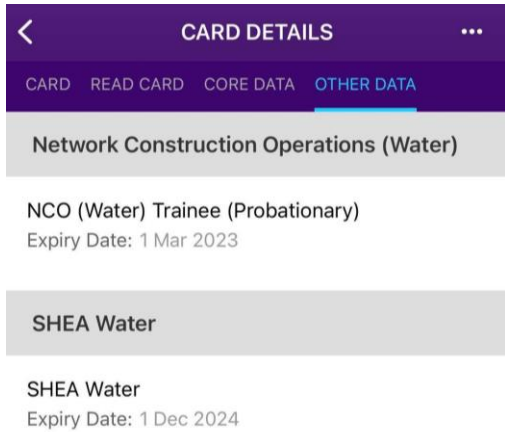
This is a short life QR code meaning it will change every 30 seconds.



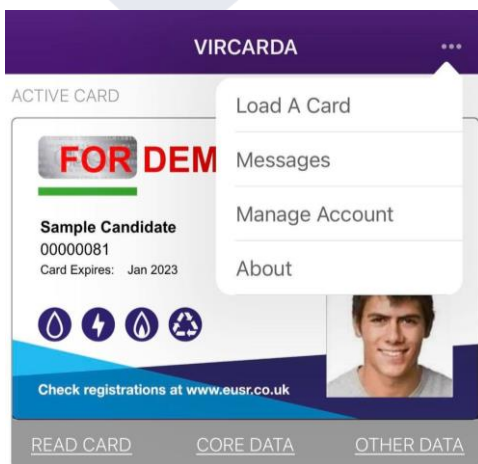
11. Core Data – this displays your virtual card details



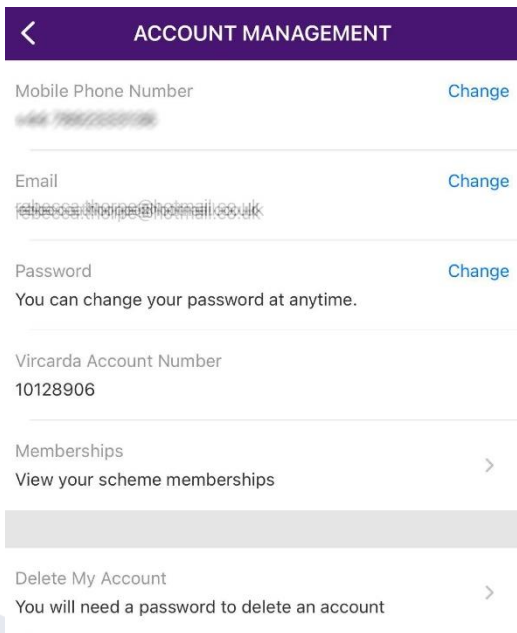
## 12. Other Data – this shows your registrations



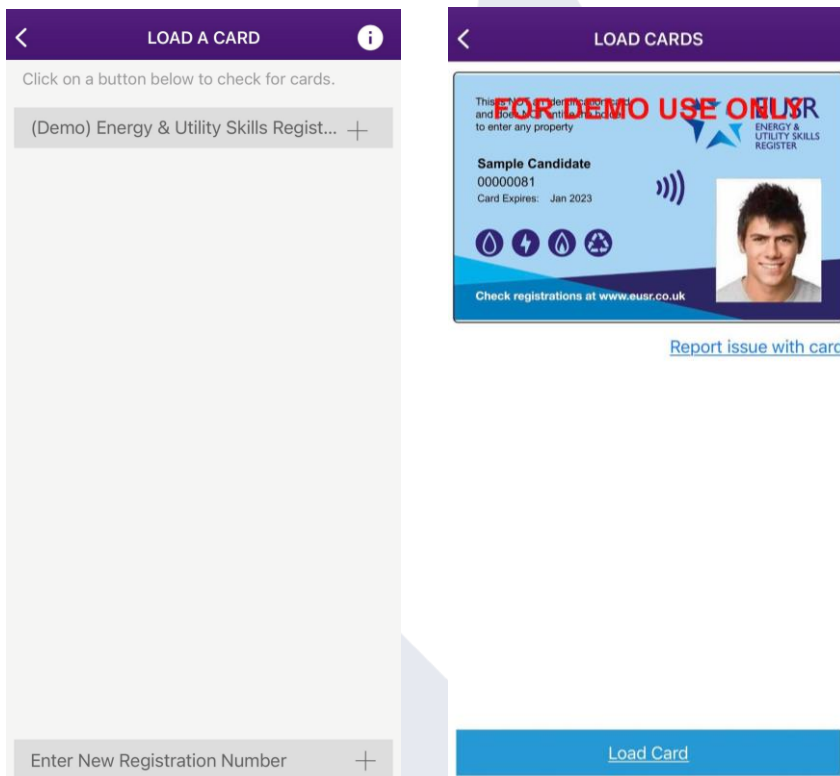
13. To update your password or email address, click on the 3 dots at the top right corner. You must be on the main Card tab for these options to show.  
Note – for Android users, Manage Account will show as an icon of a person.



14. Here you will be able to update your account information



15. When you have been registered on a new EUSR scheme, you will need to update your Virtual Wallet by selecting 'Load a card' under the 3 dots.



16. Your new card will then display on the home page.

