

Move from paper-based registration process to QuartzWeb

Providers and Approved Trainers are required to keep the following for audit purposes – in either paper or electronic format.

Scheme	Document	Mandatory or Optional
National Water Hygiene only	Health Screening Questionnaire – signed by individual	Mandatory The Water Industry requires an individual to sign a declaration of health if they may be in contact with treated or partially treated drinking water (We have included an exemplar Health Screening Questionnaire that you may choose to use – or you can use your own documentation)
National Water Hygiene, SHEA and SCO	Answer Sheets	Mandatory They must be retained for the duration of the registration period. NOTE: Answer sheets for the first three assessments delivered under the new NWH (2019) scheme must be returned to Energy & Utility Skills – using envelopes provided.
All Schemes	Privacy Notice	Optional We have made exemplar forms available for this purpose – but you are free to use your own. Our Privacy Notice is included in the exemplar Data Capture form.
All schemes	Evaluation	Optional It is best practice to issue and retain evaluation forms. In the unlikely event of a complaint or allegation of malpractice, they can be used as evidence to support your defence



All schemes	Attendance Register	Optional This is best practice because an individual has signed to say they were actually there on the day. We have made exemplar forms available for this purpose – but you are free to use your own.
All schemes	Joining Instructions	Optional It is best practice to issue joining instructions. We have made an exemplar form available for this purpose – but you are free to use your own.